



CODE ALERT®

NURSE CALL

RF Technologies offers Quick Response® Pro wireless nurse call, Quick Response® Plus wireless nurse call, and Code Alert® Wired Call nurse call systems, along with pendants, pull cords, push buttons, bedside call devices, mobile notifications, and reporting software. These wired and wireless solutions help residents quickly request assistance while giving caregivers the tools to respond faster, improve workflow, and enhance resident safety.

OUR SOLUTIONS

A. Wall-Mounted Push Buttons

A low-profile call device that allows residents to quickly request assistance with the press of a button and immediately notify caregivers.

[More Information](#)

B. Wall-Mounted Pull Cords

A wall-mounted call device that enables residents to summon help by pulling a cord, making it ideal for bathrooms, bedside areas, and other locations where assistance may be needed quickly.

[More Information](#)

C. Wearable Device

A wearable call device that is configurable either as a bracelet or pendant. It allows residents to request assistance from virtually anywhere in the community, with optional room-level locationing to help caregivers respond quickly.

[More Information](#)



HOW THEY WORK

Wearable



When the resident presses the button on the wearable pendant or wristband, a wireless signal is sent through the nurse call system to alert caregivers that assistance is needed.

Pull Cord



When a resident pulls the cord, the device activates a visual indicator light, drops the red flag at the bottom of the device, and sends an alert through the nurse call system to notify caregivers that assistance is needed.

Alarm Button



When a resident presses the button, the device activates a visual indicator light and sends an alert through the nurse call system to notify caregivers that assistance is needed.

Check-In Button



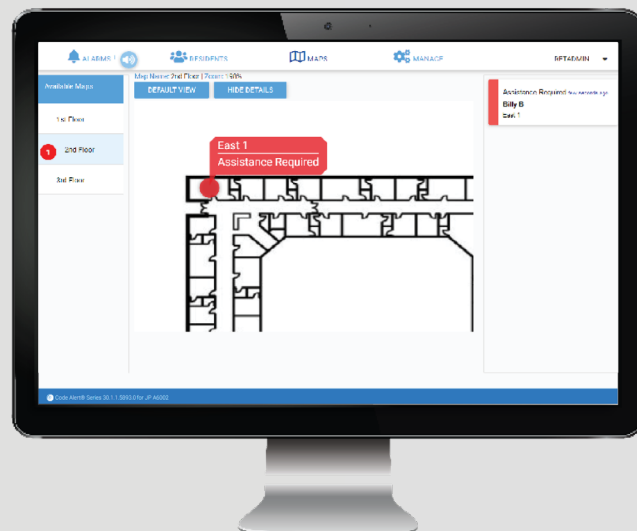
These buttons can be used to record non-alarm events such as resident or staff check-in.

ENTERPRISE SOFTWARE



Enterprise Software serves as the central hub for RFT's nurse call ecosystem, collecting alerts, managing caregiver notifications, tracking response and care times, and providing reporting and analytics tools to help communities improve workflow, documentation, and quality of care. Accessible through workstations and mobile devices, the software supports features such as alarm escalation, staff messaging, resident locationing, event classification, and Quality Dashboards for data-driven decision-making.

- **Room-Level Locationing:** Displays a resident's room or location when a wearable pendant is activated, helping caregivers quickly locate and assist residents.
- **Mobile Notifications:** Delivers alerts directly to caregivers' smartphones and mobile devices, enabling faster response and point-of-care event management.
- **Alarm Escalation:** Automatically routes unanswered calls to additional staff to help ensure every alert receives attention.
- **Reporting & Analytics:** Captures alarm history, event data, response activity, and operational trends.
- **Quality Dashboards:** Tracks response times, care times, resident trends, and staff performance to support quality improvement initiatives.



A COMPREHENSIVE SECURITY ECOSYSTEM



Staff Protection Solutions

[Learn More](#)



Fall Management Solutions

[Learn More](#)



Wander Management Solutions

[Learn More](#)

ABOUT RFT



**In-House
Engineering**



**Protecting Lives
Since 1987**



**Manufactured in
the USA**



**Patent-Protected
Solutions***



**11K+ Installations
16M+ Lives Protected**



Learn More

*Patent Numbers: 8,410,926; 8,373,562; 7,268,680; 8,400,268; 8,674,806; 7,411,921; 7,274,294; 7,365,645; 8,704,721; 7,327,256; 7,098,792; 8,026,814