



SENIOR LIVING SOLUTIONS



EMPOWER A SAFER WORLD

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Since 1987, RF Technologies® has designed and delivered customizable real-time locating system (RTLS) wireless safety and security solutions for senior living. With RFT's advanced technology, residents, and their families, have peace of mind, staff work more efficiently, and facility liability is minimized.



NURSE CALL

RFT's Quick Response® Nurse Call Solutions with enhanced Code Alert software create a secure, homelike environment with improved resident safety, increased staff efficiency, and reduced liability. UL 1069 & UL 2560 certification with the convenience of wireless and wired options ensuring quality, safety and performance for your residents and staff.

WANDER MANAGEMENT

Code Alert Wander Management Solutions keep residents at risk of wandering safe by reducing the risk of elopement, injury and liability. Residents are monitored via transmitters that promote mobility in a homelike, barrier-free environment, while allowing visitors and staff to move easily throughout the community.



FALL MANAGEMENT

RFT's Fall Management Solutions automatically alert when a resident may have fallen. Available offerings include wearable pendants and bracelets, wall-mounted monitors, and pressure-sensing pads. With these solutions, RFT ensures that every resident receives timely, essential care in the event of a fall.

STAFF PROTECTION

The RFT Help Alert® system offers an intuitive staff protection solution with features like 3D-iD® pinpoint locating, multiple device options (including badge, fob, and pendant), and real-time alerts, ensuring swift response and prioritizing the safety of staff in crisis situations.



CLINICAL EDUCATION

Our clinical education team delivers concise, flexible training for senior living community staff and administrators via web-based learning, realistic product simulations, and targeted go-live support, complemented by hands-on, at-the-elbow training with staff on site—all aligned with your organization's security and remote-access policies.

CODE ALERT SOFTWARE

Code Alert Software provides actionable data that helps healthcare organizations improve quality assurance, operational performance, and staff efficiency. By enhancing care delivery and supporting compliance with the latest CMS long-term care requirements, the platform enables facilities to make informed decisions and maintain regulatory standards. Its browser-based interface also allows secure, convenient remote access from any location with a web connection.

The dashboard complements these capabilities by offering tools to analyze trends, identify resident care patterns, measure response times, and evaluate staff performance. Key features include Care Time for efficient budget allocation, Call Reason analysis to better understand resident needs, and Caregiver Response tracking to build a comprehensive record of staff performance and responsiveness.

Code Alert Software is enhanced by the CareConnect™ Web App, enabling caregivers to receive, claim, and manage alarms in real time from mobile devices. Instant notifications and secure communication tools help improve coordination and response times throughout the facility.



Fall Management Pendant

Advanced wearable technology automatically issues fall alerts, even if the resident is unable to trigger nurse call.

Fall Management Sensor

Highly accurate, artificial intelligence (AI) driven 4D point cloud imaging monitors residents 24/7, and issues alerts to caregivers.

Wireless Call Pendant

Worn as a necklace, wristband, lanyard, or on a belt clip; providing quick access to request assistance.

Wall-Mounted Call Stations

Stationary call devices allow residents and staff the ability to call for help at a moment's notice.

Staff Protection

An intuitive staff protection solution with features like 3D-iD® pinpoint locating, multiple alerting device designs, and real-time alerts.

Code Watch®

Worn as a bracelet, the Code Watch prevents elopement without restraint.

Access Control

This device triggers an exit's lock and is used to bypass or silence alarms, with LEDs that illuminate only while the device is in use.

Fall Management

Alarm devices and pads can work independently or integrate with call system for a local, silent alarm.

SERVICE & PROTECTION PLANS

RF Technologies® offers three levels of Protection Plans to meet your specific system and service needs. Plans are available in one- to five-year packages, offering extended hours of coverage:

- **Basic:** Base-level package with functional inspection service
- **Extended:** Best for facilities with in-house maintenance staff
- **Complete:** Complete suite of services with full parts and labor coverage

All of our plans come with our after-hours Level 2 technical phone support, available 24/7/365.

By bundling one of our world-class plans with our expert services and our guaranteed response, you can be confident your system can achieve your security, performance, safety, and budget goals.

Protection Plan Benefits	Basic	Extended	Complete
24/7/365, Level 1, Remote User Telephone Support	✓	✓	✓
After-Hours, Level 2, Technical Support	✓	✓	✓
Annual Software Maintenance Updates/Upgrades*	✓	✓	✓
Remote Monitoring Services (RMS)	✓	✓	✓
Annual Functional Inspection Service	✓		
Annual Comprehensive System Inspection, Performance Validation, and Re-Certification		✓	✓
Repair Parts Coverage	10% Discount	100% Discount	100% Discount
Repair Labor Rates	10% Discount	30% Discount	100% Discount
After-Hours Repair Labor Rates			30% Discount
Automatic Supply Replenishment	Optional	Optional	Optional

**To the highest level allowed by server hardware and operating system*

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RFT is a turn-key manufacturer and provider of life safety solutions for the senior living, healthcare, education, and hospitality markets. With 11,000+ installations since their founding in 1987, RFT is a collaborative partner in designing custom-configured solutions that meet each customer's needs and reduce their liabilities. The RFT family of solutions includes Code Alert® wander management, Quick Response® Nurse Call, Safe Place® patient protection, Help Alert® staff duress, SENSATEC® fall management, and ExacTrack® asset tracking products. Relevant patent numbers are: 8,410,926; 8,373,562; 8,400,268; 8,674,806; 7,411,921; 7,274,294; 8,704,721; 7,098,792; 8,026,814

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