

# HELP ALERT!®

Wireless Panic Alert System



**Mobile Panic Alarm**  
For HOSPITALITY, HEALTHCARE  
& EDUCATION



# Today, the threat of workplace violence is greater than at any other time.

Tragically, violence in public settings, such as schools, hospitals and hotels, has become all too commonplace. With the HELP ALERT® Wireless Panic Alert System, you can give employees peace of mind that, if they need it, help is on the way at the touch of a button.

## Leverage Your Existing Wi-Fi

The HELP ALERT system can be easily installed using any existing Wi-Fi infrastructure, without having to add Wi-Fi access points.

- Quick, convenient and cost-effective installation: no power or data cabling required
- Uses small, battery-powered locator beacons, attached out of the way on walls or ceilings
- Fully-supervised system
- Scalable: easily expand the system as needed

## Simple, Efficient Software = Fast Response!

Mobile panic alarms enable security teams to locate staff even if they're on the move, unlike fixed panic buttons or repeater-based systems.

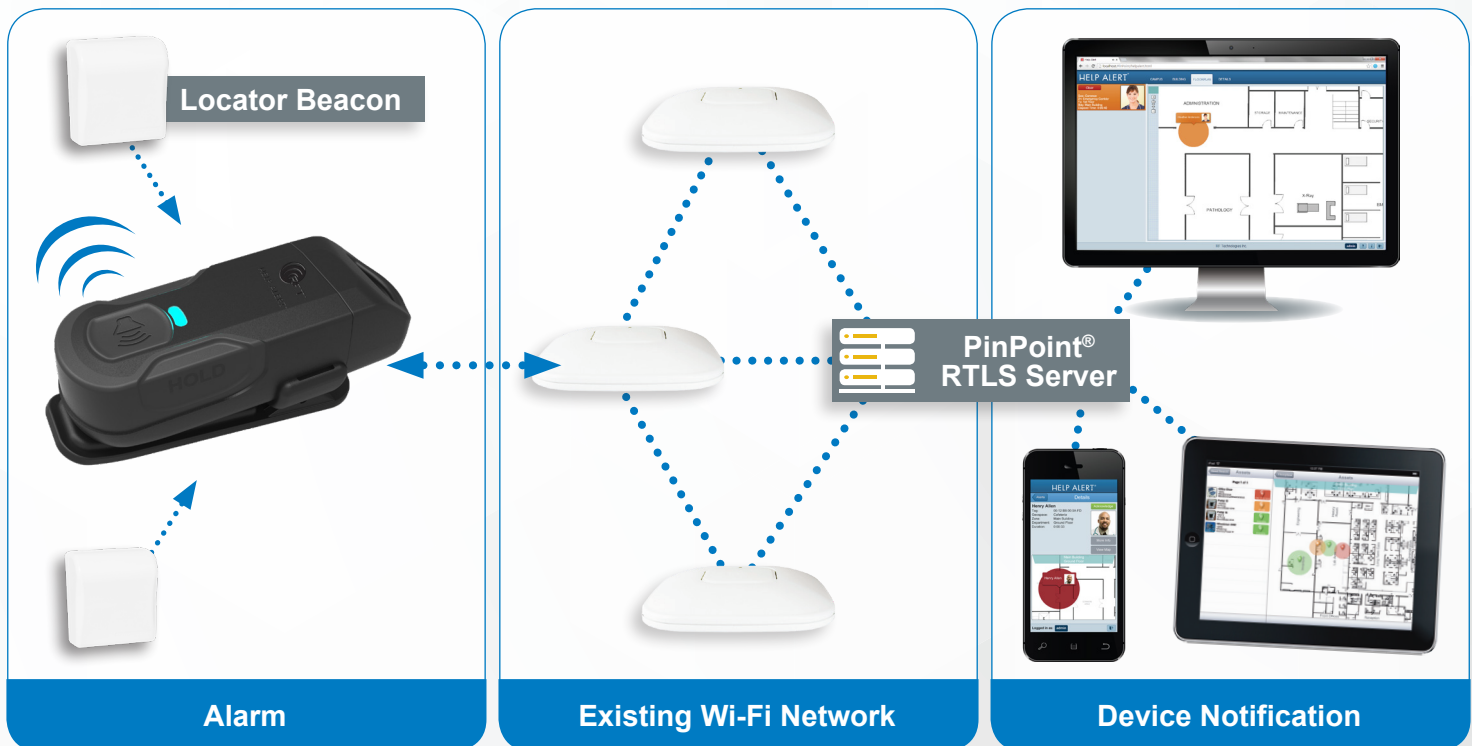
Once an alarm is activated, system software enables detailed location tracking via security monitors and mobile devices, allowing security staff to intervene before a situation escalates to violence.

- View alerts in real time: watch the individual's location continuously update on a floor plan
- Immediately acknowledge alarms, even while responding to the incident

## Use Software Data to Predict Behavior & Prevent Violence

Software captures alert history and data, enabling review and analysis.

- Plan and predict where or when alarms are more likely to occur
- Track the response times of your security teams for continuous improvement
- Spot overall trends to help you budget or re-allocate security
- Pull stored data for use in quality reporting



**Rapid response:** When an alarm is activated, location information is collected from the Wi-Fi network and locator beacons, then passed through a server to all security-monitoring computers and available mobile devices – all within seconds.

# Introducing HELP ALERT with Mass Notification feature.

Keep your staff informed, when they absolutely need to know that a serious and/or life threatening situation is happening.



## A Secure Environment is Good for Business

By reducing the risk of a physical threat, HELP ALERT creates a secure, productive work environment allowing staff to focus on the work they've been hired to do.

- Increase job satisfaction and improve employee retention
- Avoid negative publicity from violent incidents
- Leverage other security investments – if an alarm is activated, responders can use mass notification options and video surveillance systems already in place to assess the alert

## Help at Your Fingertips

HELP ALERT uses a real-time locating system (RTLS) to immediately locate staff in need of assistance. At the press of a button, HELP ALERT immediately and discreetly reports the individual's location to your security team.

- Enables a fast response when it's needed most
- Can be activated anywhere, including areas video systems cannot capture
- Multiple wear options: fits in pocket, clips to belt or pocket, and attaches to ID lanyard



Pendant Clip



Key Ring



Lanyard



Mounting Bracket



Belt Clip

## Stay Secure, Long After Your Purchase

Protecting your investment is critical to extending the longevity of your HELP ALERT® system. An effective maintenance program:

- Lowers your total cost of ownership over time
- Optimizes system performance and reliability
- Reduces risk and liability exposure
- Minimizes unexpected repair costs

## Customized Services and Support

Protection plans are fully customizable to the needs of your facility. Add any of the services below to your plan for a tailored solution that meets your security, budget and system goals.

- Additional comprehensive inspections, performance, validation, and certification
- Automatic supply replenishment
- Secure remote connection
- On-site user training
- On-site maintenance training

## Expert, In-house Service

RF Technologies designs, manufactures, sells and installs its own systems. You can count on a complete suite of in-house services from the expert in life and safety solutions.

- Our knowledgeable sales team can help you select a solution and our sales engineers will design your system to meet your organization's unique security needs.
- Nationwide service teams are certified by RF Technologies to deliver prompt installation and service support.
- Customizable service agreements minimize unbudgeted expense and annual system check-ups protect your patients.
- Software license agreements ensure you have the most recent software version with the latest features and enhancements.
- Remote monitoring through a VPN enables timely system support to maximize uptime.
- 24/7 technical support available.

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**Since 1987, RF Technologies has designed and delivered customizable, wireless safety and security solutions for the healthcare market, leveraging radio frequency identification (RFID) and PinPoint® real-time locating system (RTLS) technologies.**

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