



Features

- Nurse-to-nurse support, including onsite education
- Web-based courses
- Go-Live support with follow-up calls & assessments
- Administrative & Quick Reference Guides
- Parent education media

Make Your Facility a Safe Place

Developed by nurses, for nurses, the SAFE PLACE® Patient Security Solution maximizes system capabilities and your specific facility needs. Our Clinical Educators are Registered Nurses with a BSN or higher and more than five years clinical experience in women’s and children’s services to best assist administrators in configuring a software solution that suits a facility’s workflow goals and existing practices.

- Go-Live support ensures smooth implementation during system launch
- Web-based educational courses include quizzes and progress reports
- Empower and educate system users who will perform troubleshooting or train future users with a “Train the Trainer” course (optional)
- Educators provide support and direction with policy writing

Go-Live Packages Aid in a Smooth Implementation

A variety of Go-Live educational courses are available to thoroughly prepare your staff for the launch of your Safe Place system.

To follow along during training, each attendee receives a training workbook detailing proper banding techniques, functions of the system and examples of the types of alerts. A Super User Essentials booklet is also included to cover common functions Super Users may encounter.

Each package also includes Go-Live Support after the launch of your system and can be customized to your priorities.

Safe Place Resources Kit

The Safe Place Clinical Education & Support Kit is included with every Go-Live support package and provides continued support for staff after implementation.

Go-Live Packages*	New System Installation			Existing System Upgrade		
	Users	Length	Classes	Users	Length	Classes
Schedule 1	1-40	3 days	5	1-60	3 days	5
Schedule 2	41-120	5 days	15	61-150	4 days	11
Schedule 3	120-240	5 days	30	151-225	5 days	16

All Go-Live Packages include a Site Walkthrough and Go-Live Support.

Train the Trainer Course Empowers Your Staff

Our Train the Trainer course provides intense instruction on the conceptual framework of a SAFE PLACE system and is suitable for users who intend to educate other staff or complete advanced troubleshooting.

- Reviews hardware functions and causes of radio frequency interference
- Covers common end user errors and corrective actions
- Assists in the writing and implementation of best practice policies

Education Anywhere with Web-based Modules

Staff members can learn at their own pace, on their own schedule, through our online Learning Academy**.

- **Users:** assess system comprehension through educational modules and quizzes
- **Facility administrators:** review participants and print user transcripts

When you purchase a SAFE PLACE system, we'll include a free year of web education.

Follow-up Options

- **Refresher Education Package:**
If you're already using a SAFE PLACE system, this review course is a one-day refresher session for up to 50 staff members. Classes will review system functions and provide tips on enhancing workflow. Additional days can be quoted.
- **Onsite Administrator Education:** Also available onsite, this one-day class will assist your leadership team in understanding administrative privileges and options.
- **Onsite Clinical Site Consultation:** Optimize the use of your SAFE PLACE system. A Clinical Consultant will be onsite for one working day to help reduce end user issues, and make recommendations based on observation and a review of reports.

**Note: Our Clinical Educators are available from Monday-Friday, between 7 a.m. and 7 p.m. local time, for a maximum of nine hours per day.*

***Internet access and a sound card required.*

Customized Clinical Support

Each Clinical Education support package is hand-tailored to your facility's needs and policies so you get the most out of your security solution. An onsite clinical assessment determines end user system proficiency and includes a site walk-through, policy review, and system review.

Our experts can also plan, attend and evaluate an abduction drill to offer feedback and suggestions.

