Wireless Safety & Security Solutions

HELP ALERT®
Wireless Panic Alert System

Company

Based in Brookfield, WI, **RF Technologies (RFT)** is a leading provider of radio frequency identification (RFID) and real-time location system (RTLS) safety and security solutions. In business since 1987, we have over 130 employees nationwide. While our initial focus was on senior living and hospital markets, our expertise in life safety has now expanded to the service and hospitality environments.

Why choose HELP ALERT®?

For hospitality staff, the risk of assault is a daily concern. A public incident can negatively impact your hotel's reputation and create uneasiness among staff. With HELP ALERT, you can provide employees with the peace of mind that, if they need it, help is on the way at the touch of a button.

How does HELP ALERT work?

When a HELP ALERT pendant is activated, location information is collected from the Wi-Fi network and Locator Beacons strategically placed around your facility based on as its specific layout challenges (factors such as square footage, visual barriers, critical access points and incident history). Within seconds, the call for help is quickly and discreetly passed through a server to security-monitoring computers and all available mobile devices. Security staff can then identify the pendant's exact location, even if the staff member is on the move.

Reporting capabilities. Software captures and stores statistical alert statistical data so that daily, weekly and monthly analytics can be generated from the system. This data can also be used to track trends on when, where and how often the panic alarms are being activated.

Mass Notification feature. Keep your staff informed, when they absolutely need to know that a serious and/or life threatening situation is happening.

- **Mass notification without a smartphone**—Allows you to notify your employees of an emergency without requiring them to be carrying a smartphone.
- **Does not require an internet or cellular connection**—In the event of an emergency, public networks might be the first thing to go down.
- **Quickly know where all of your employees are when an emergency occurs**—When a mass notification signal is triggered, all pendants in the system report their location.
- **Automated or security initiated alerting**—Can be set up to trigger an emergency alert directly from an observing employee.

"In New York City alone, we are currently protecting the staffs of over 50 hotels with more than 17,500 guest rooms."

Small, lightweight mobile pendant allows your staff to discreetly call for help – anytime, anywhere

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Pendant Features

Lightweight • Water-resistant • Concealable Design • Multiple Wear Options • Industrial Grade • Tamper-resistant Case

Project Management and Quality Control

RFT meets and exceeds government and agency guidelines for quality and testing of all products. We have extensive quality control procedures in place to ensure the reliability, safety and performance of all our life safety systems.

Service and Support

Every RFT system comes with complimentary 24/7/365 phone service for the life of the system. We also provide on-site service and repairs by a nationwide network of service technicians. Our Level II Technical Support and Customer Care staff are RFT employees who are trained and certified on our systems.

Trusted Partner

RFT is ideally positioned to help our customers bring new life and safety to the hospitality market for a number of reasons, including:

- More than 30 years business history
- Direct sales and service by RFT employees
- Robust portfolio of life safety systems today, with a product roadmap designed to meet your future needs

HELP ALERT Wireless Panic Alert System protects your staff, along with your hotel's reputation

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