

New Features

- Multi-Mode Alarms
- Simple Desktop App
- Universal Device Access

Software version 2.1 of the Help Alert Wireless Staff Duress Solution adds features to help ensure a quicker response when seconds count.

Multi-Mode Alarms

The multi-mode feature provides the flexibility for a user to call for assistance from local responders, or generate a priority alarm in a worst-case scenario that can notify Police/911.

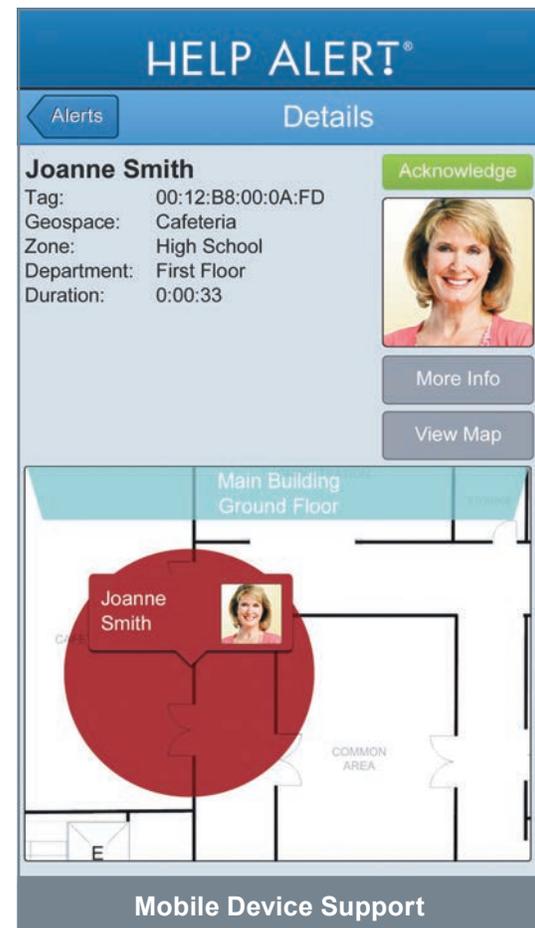
- Pendant LED turns red when in alarm and green once alarm is acknowledged
- Normal alarms can be escalated to priority level
- LED displays multiple colors to indicate call is escalated

Simple Desktop App

The Help Alert desktop application features an always-active service on a user's computer to ensure the alarm is acknowledged quickly.

- The app runs silently in the background and can't be accidentally shut-off, ensuring alarms are received
- When a pendant is activated, the app automatically takes over the desktop and plays an audible alarm
- The app requires an action to be taken, such as acknowledging the alarm, before it can be minimized

Continued.



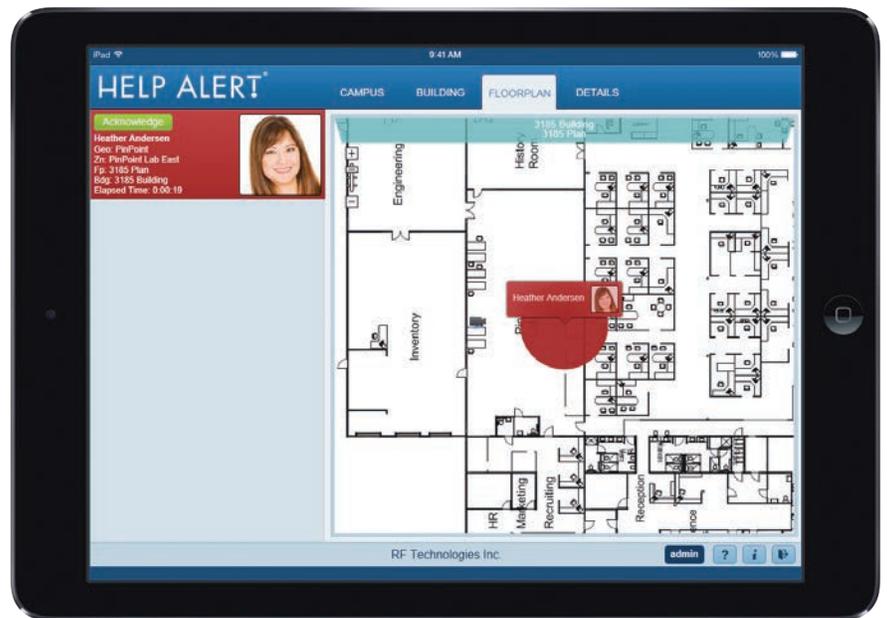
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Universal Device Access



Universal Device Access

The Help Alert 2.1 software interface now runs in HTML5, enabling more flexibility and mobile monitoring options, including support for laptops, desktop computers, Android™ devices, and other smart phones and tablets. Dedicated Apple® iOS apps are also available.

- When a panic alarm is activated, an alert is sent to all devices running the Help Alert interface
- The pendant's location is displayed on a facility floor plan so staff can be located even if they're on the move
- Software can be interfaced with a facility's security cameras to see real-time video of the location where the alert is occurring

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