

PREFACE

Overview

The Cisco Messaging Interface can be used with the 9450, Quick Response (QR), and 9600 Series Wireless Call Systems. It is designed to provide mobile event notifications, classifications and hands-free voice-to-voice communication between the caregiver and resident, along with remote text messages via the Cisco Unified Wireless Phone. This guide provides specific information as it pertains using the Cisco Phone.

Intended Audience

The *Cisco Wireless IP Phone Quick Reference Guide* is intended for staff who use the applicable Series Software. It should be used in conjunction with the following Guides:

- RFT Series Software User Guide
- RFT Series Software Administrator Guide
- Cisco Messaging Interface Administrator Guide (0510-0292)

MAIN MENU

The Main Menu appears when the Cisco Phone is powered. The Cisco Phone operates similar to most cell phones. From the Main Menu you can access Services, Phone Settings, the Call Directory and the Contact list of numbers programed in your phone.

For the purpose of this Quick Reference Guide, only operations pertaining to ALARMS will be described. Please refer to the manufactures instruction for guidelines on standard usage of your Cisco Phone.

CURRENT ALARMS

When an alarm is generated, the most recent, highest priority alarm is displayed first. The information in the **Current Alarms** window includes the Resident's Name, Unit Name, Room Name and Device Name (refer to "Naming Conventions for 9600 Series" in the *RFT Series Software Administrator Guide*). Additionally, if a phone number was entered for the resident in the **Admit Information** window, it also is displayed (refer to "Admit Information Windows" in the *RFT Series Software User Guide*).



Current Alarms

Using the directional arrows found on the Navigation button, scroll up or down to highlight the desired alarm. Select the alarm by pressing the Select button in the center of the Navigation button. Additionally, you can select the alarm by pressing the Left softkey or by pressing the numbered softkey associated with the number of the alarm. For example if the alarm is number one (1), pressing the one (1) softkey will access the alarm.

ALARM INFORMATION

When you press the Left softkey, from the Current Alarms window, The Alarm Information window for the highlighted alarm appears. If there is a phone number associated with the alarm, via the room configuration, it will be displayed in the Alarm Information window. This number may be different than the number displayed in the Current Alarms window. To dial the number displayed, press the Left softkey.

If there is no phone number associated with the alarm, that information is also displayed in the Alarm Information window.



Alarm Information

RESET THE ALARMING DEVICE

1. Always follow your facility's policies and procedures to ensure resident safety.
2. Locate the alarming device. Alarms must be reset at the alarming device.
3. Reset the alarming device. The system records the event as a Reset when the alarming device is reset.
4. If the Enforce JCAHO feature is activated, you must select a reason for the alarm from the phone or the Client application.

REASONS FOR ALARMS

The window for a reset alarm looks the same as the Current Alarms window without the alarm icon. Press the Left softkey to select a Reason for Alarm. The alarm reasons listed are configurable in the RFT Series Software (refer to the section "Causes" in the *RFT Series Software Administrator Guide*).

IMPORTANT WARNINGS

It is important for your facility to implement and enforce the following WARNINGS in order to keep all equipment functioning properly.

INSTRUCTIONS FOR SET UP AND USE—It is the responsibility of the facility to follow the instructions for setup and use carefully, as outlined in this manual, and to use the components and supplies specified by RF Technologies, Inc. for setup and use. **Failure to use the components and supplies specified by RF Technologies, Inc. may result in equipment and/or system failure.**

SYSTEM MAINTENANCE AND TESTING—It is the responsibility of the facility to establish and facilitate a regular maintenance schedule for your system. This includes visual inspection, testing and care of your system as outlined in this manual. RF Technologies, Inc. recommends monthly maintenance and testing of your system. It is also recommended that your facility keep records of maintenance and test completions. **Failure to provide regular maintenance and testing of these products may result in equipment and/or system failure.**

USER TRAINING—It is the responsibility of the facility to implement structured training procedures for all employees using the system. Only users who have received adequate training on the use of the system, as outlined in this manual, should use the system. **Failure to adequately train employees may cause system failure due to user error. In addition, incorrect use of the equipment may also result in system failure.**

PRODUCT WARRANTIES—**Failure to follow the Warnings and Cautions in this guide voids any and all Product Warranties.**

DISPOSAL—At the end of their service life the products described in this manual, as well as accessories (i.e. batteries, disposable pads, etc.), must be disposed of in compliance with all applicable federal, state and local guidelines regulating the disposal of products containing potential environmental contaminants. Dispose of the packaging material by observing the applicable waste control regulations.

EXPLOSION HAZARD—This device should not be used in the presence of flammable anesthetic mixtures.

WORN OR DAMAGED BUTTONS—If the buttons on the control unit are worn or damaged, you must have the product serviced.



Current Alarms Reset



Reason for Alarm

ALARM CLEARED

Selecting an alarm reason records the reason, clears it and returns you to the current alarm screen momentarily. When all alarms have been cleared, the Cisco Phone shows a blank window.



Alarm Cleared



No Alarm

CODE ALERT[®]
Senior Living Solutions

Cisco Unified Wireless IP Phone

Quick Reference Guide



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Users must read this Guide before
using the Product



3125 North 126th Street, Brookfield, WI 53005 USA
phone: 800.669.9946 web: www.rft.com

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