

HELP ALERT!®

Wireless Staff Duress Solution



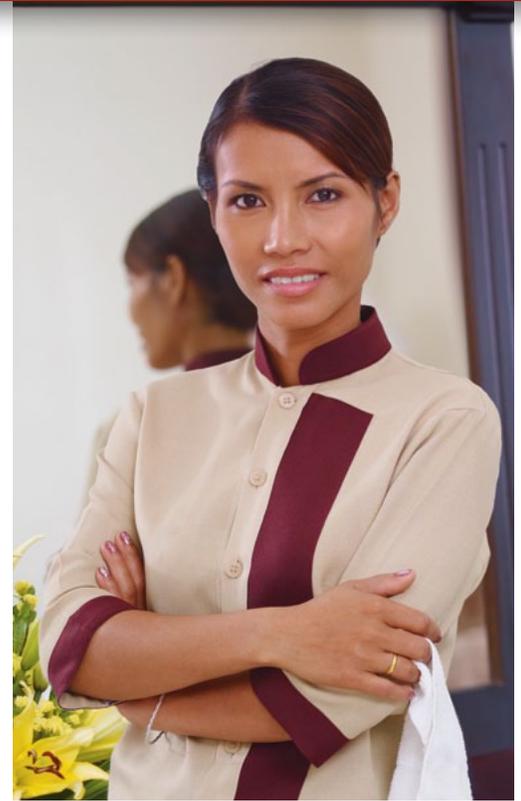
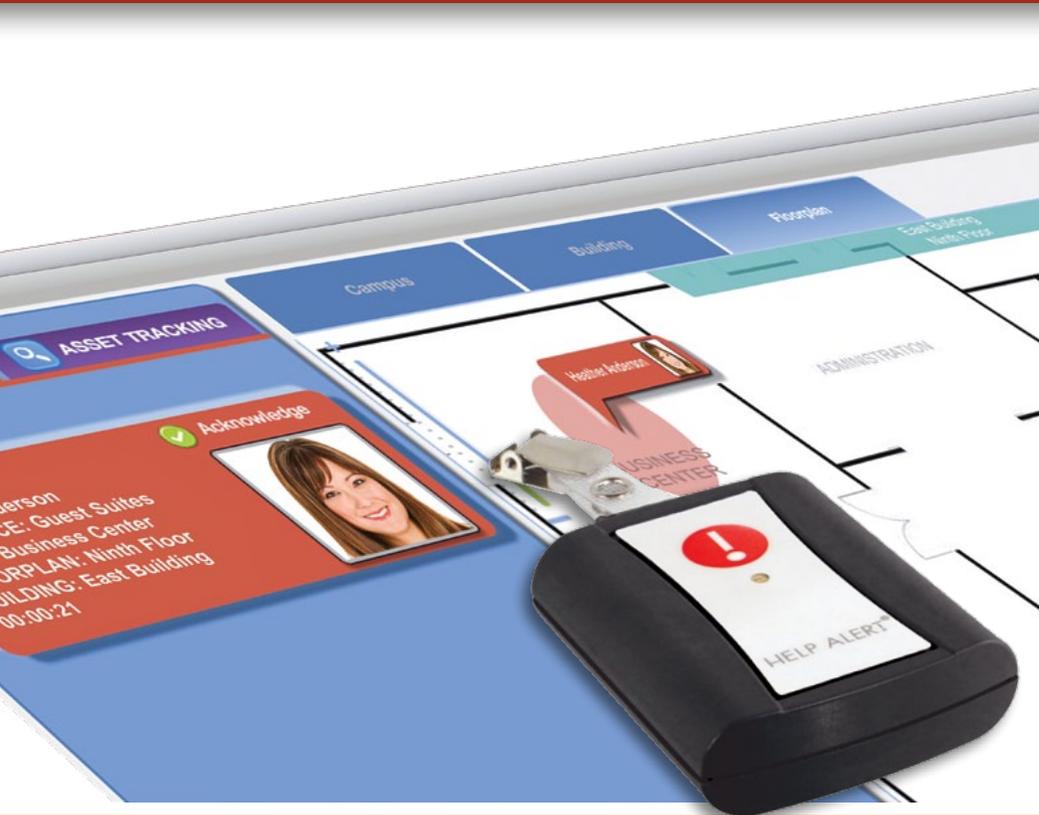
Mobile Staff Duress for Hospitality



RFTECHNOLOGIES®

The risk of violence and assault to hospitality staff

is a real threat – a public incident can negatively impact your hotel's reputation and create uneasiness among staff. With the Help Alert® Wireless Staff Duress Solution, you can provide employees with the peace of mind that, if they need it, help is on the way with a touch of a button.



Help at Your Fingertips

Help Alert uses a real-time locating system (RTLS) to locate hospitality staff in need of assistance. By pressing a button on a small pendant, or panic alarm, Help Alert immediately and discreetly reports the pendant's location to your security team.

- Call alerts staff without disturbing guests
- Enables a fast response when it's needed most
- Maintains staff privacy: their location is only identified if the panic button is pressed
- Discreet pendant fits in a pocket, or can be worn on a lanyard or clipped to a belt
- Fully supervised system

Protect Your Hotel's Reputation with a Safe Environment

Specifically designed for hotels, Help Alert maintains your hotel's positive image focused on guest comfort and safety.

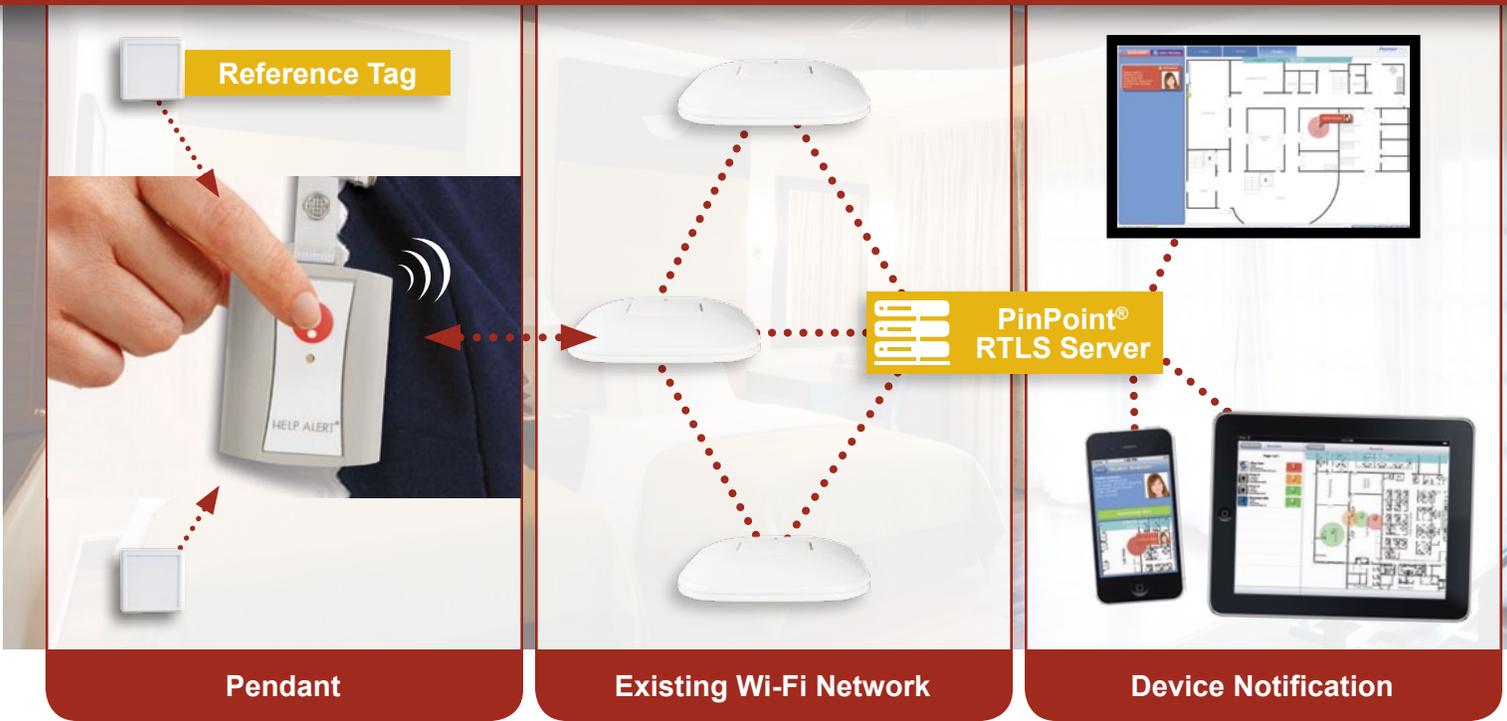
- Enhance job satisfaction, help retain employees and reduce costs associated with turnover
- Present an attractive, safe environment to guests
- Leverage existing security investments: when a pendant is activated, Help Alert can trigger support systems including mass notification options and video to assess the alert

Simple, Efficient Software

Mobile panic alarms enable security teams to locate staff who need assistance even if they're on the move, unlike fixed panic buttons or repeater-based systems.

Software shows detailed pendant location information so security teams know where to be and who to assist. And a fast response means they can intervene before a situation escalates to violence.

- Free mobile application to view alerts from an Apple® iPhone®, iPad®, and iPod touch®
- View alerts in real time: watch the pendant's location update on a floor plan
- Immediately acknowledge alarms while responding to the incident
- Clear an alert on the spot after resolving the situation on your mobile device



Rapid Response: When a Help Alert pendant is pushed, location information is collected from the Wi-Fi network and Reference Tags, then passed through a server to all security monitoring computers and available mobile devices – all within seconds.

Customize Your Solution

Unlike infrared detection, which relies on a pendant being visible to a locating tag, Help Alert is powered by the advanced PinPoint® RTLS platform.

- Broad range of operation: Help Alert works in hallways, stairwells, and other common areas
- Configure a system that fits your entire building or a specific area
- Only purchase what you need and avoid excess costs: devices are not required in every room, bathroom and closet
- Scalable: easily expand the system if needed

Leverage Your Existing Wi-Fi

Help Alert can be easily installed using any existing Wi-Fi infrastructure.

- Quick, convenient and cost-effective
- Non-invasive: no pipes, wires, cables, or new power outlets are needed
- Maintain aesthetics: small, battery-powered reference tags are easily hidden behind curtains or furniture in guest rooms

Support When You Need It

Help Alert is there when you need it, and we're there when you need us. Factory-trained support is available for all of our products.

- Technical phone support
- Remote monitoring and diagnostics enables us to quickly assess and correct performance issues through a secure VPN
- Installation support includes product manuals and training materials
- Regional onsite support and upgrade assistance

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RF Technologies is a leading provider of safety and security solutions for the healthcare, hospitality, and education markets, leveraging radio frequency identification (RFID) and PinPoint® real-time locating system (RTLS) technologies. The brand family of RF Technologies includes Code Alert®, Help Alert®, Safe Place®, Sensatec® and ExacTrack®.

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